

## Accessible Resource Center

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Individual with disability: visual, hearing or physical

Family

No

Intake Contact Email

vccd@verizon.com

Intake Process

Call the office for information and pricing of special phones

Provider Refer

Yes

Self Refer

Yes

Verizon Services for Persons with Disabilities

<https://www.verizon.com/disabilities>

<https://www.verizon.com/about/accessibility/overview>

Main

(804) 954-6214

Toll-Free

(800) 974-6006

P O Box 848

01752 MA

United States

Additional Availability Comments

Monday through Friday 8:30am until 5:30pm

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Verizon offers special products to customers with disabilities. Telecommunications Relay Services access number is 711. Phone products are available to persons with visual, hearing or physical disabilities. Available are video phones, phones with large numbers, speaker phones, phones with volume control, and more. Bills can be sent in Braille or in large print.

For more information about products for visually impaired, hearing impaired and other disabled individuals, call 800-974-6006 for Fios and traditional phones; call 888-262-1999 for wireless.

Service Area(s)

Nationwide

Email

[vccd@verizon.com](mailto:vccd@verizon.com)