Rapid Re-Housing, Building Neighbors

Age Requirements 18 and over Available 24/7 No Family Yes Intake Contact Email terri@housingfamiliesfirst.org or julie@housingfamiliesfirst.org **Intake Process** The Richmond region coordinates entry into local shelters and housing programs through intake point. HOMELESS CRISIS LINE is 804-972-0813 open Monday through Friday 8 am until 6 pm To refer a client, call Donna Waldron, case manager, or email: donna@hilliardhouse.org **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Housing Families First

https://www.housingfamiliesfirst.org/ https://housingfamiliesfirst.org/buildingneighbors/ https://www.facebook.com/Housingfamiliesfirst/ https://twitter.com/HousingFirstRVA Main (804) 236-5800 x133

3900 Nine Mile Road 23223 VA United States

Monday: 9:00 am-4:30 pm Tuesday: 9:00 am-4:30 pm Wednesday: 9:00 am-4:30 pm Thursday: 9:00 am-4:30 pm Friday: 9:00 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure No Fee Languages Spoken English

Housing Families First Building Neighbors program provides rapid rehousing to families and single women who are living in a place not meant for human habitation or in a homeless shelter. Under this program families experiencing homelessness move into permanent housing and receive case management and other supportive services. The family is either homeless or within three days of being homeless. The family and case manager meet to develop a housing action plan.

Major goals for housing, employment, education, health, spirituality, community connections, and parenting/children are set in a Life Plan that is updated quarterly. Progress is assured by setting small, incremental steps that lead to goal completion.

NOTE: A family cannot call us directly for assistance. The referral comes to us from our coordinated entry system via the Housing Crisis Line. A referral cannot come directly from community agents or self-referral.

Case management is also offered along with financial assistance to provide resources and coaching on how to sustain housing stability through budgeting and setting goals.

Service Area(s) Henrico County Email terri@housingfamiliesfirst.org