

Crisis Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Other Eligibility Criteria

Services are available to children, adolescent, adults and the elderly.

Intake Process

Walk ins and telephone referrals accepted.

Intake Contact Telephone

(276) 525-1550

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

165

Report Problems

Call the Agency

Self Refer

Yes

Highlands Community Services

<http://highlandscsb.org>

<https://highlandscsb.org/category/crisis-services/>

Main

(276) 676-6277

Toll-Free

(855) 426-5263

Phone Emergency

(866) 589-0269

610 Campus Drive
24210 VA
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

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Tricare

Languages Spoken

English

At Highlands Community Services, Crisis Services are available 24 hours a day, seven days a week. They provide attentive, emergent care to consumers and families who present as needing immediate assistance. Crisis services staff can be found providing crisis stabilization services to children at The Safety Zone, providing crisis stabilization services to adults at Crisis Recovery Center, as well as providing emergency service evaluations at Highlands Community Services and the emergency department at our local hospital.

Clinicians can coordinate hospitalization or other emergency care as needed.

Crisis Telephone Contacts:

Monday through Friday from 8:30am-5:00pm: Call (276) 525-1550

After Hours, Holidays, and Weekends: Call (866) 589-0269

Central Dispatch – Bristol (276) 645-7400 -- Washington County (276) 676-6277

Life Threatening Emergency: Call 911.

Service Area(s)

Bristol City

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Washington County