

## Insurance Counseling, VICAP

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Age 60 and over. Resident of service area.

Family

No

Intake Contact

Teresa Browder

Intake Process

Membership required - register with membership application for course selections.

Fees are based on annual basis

Provider Refer

Yes

Self Refer

Yes

Crater District Area Agency on Aging

<https://cdaaa.org/>

<https://www.facebook.com/Crater-District-Area-Agency-On-Aging-120469864630889/t...>

Main

(804) 732-7020

23 Seyler Drive

23805 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

Crater District Area Agency on Aging offers the Virginia Insurance Counseling and Assistance Program (VICAP). VICAP is a free counseling program for individuals age 60 and older and their families. VICAP helps them to understand Medicare, Medicaid and medical bills. Assistance in deciding about Medicare Supplement Insurance or Medigap and/or Long-Term Care insurance is also provided. Counseling can be provided by telephone or in person.

Also, will assist eligible clients with filing insurance papers, understanding insurance policies and Medicare processes.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Emporia City

,

Greensville County

,

Hopewell City

,

Petersburg City

,

Prince George County

,

Surry County

,

Sussex County

Email

[ecoleman@cdaaa.org](mailto:ecoleman@cdaaa.org)