Medical Benefits Eligibility (Cardinal Care Medicaid)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Based on residency, income and resources

Family

Yes

Intake Contact Email

humanservices@roanokeva.gov

Intake Process

Call to schedule an appointment or email; visit the website; schedule an appointment; complete an application. You can also visit CommonHelp

Intake Contact Telephone

(540) 853-2591

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Roanoke.

Self Refer

Yes

Roanoke City Department of Social Services

https://www.roanokeva.gov/372/Social-Services

https://www.roanokeva.gov/383/Benefits-Programs

https://www.facebook.com/RoanokeHumanSocialServices

Main

(540) 853-2591

1510 Williamson Road NE
3rd Floor
24012 VA
United States

Monday: 8:30 am-4:00 pm
Tuesday: 8:30 am-4:00 pm
Wednesday: 8:30 am-4:00 pm
Thursday: 8:30 am-4:00 pm
Friday: 8:30 am-4:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
Applications for Crisis Intake Services are taken Monday through Thursday, 8:30 AM
- 2:00 PM. Intake may be closed earlier due to the volume of applicants. Applicants
must apply in person (no telephone interviews) and will be seen on a first-come,
first-serve basis.
Fee Structure
No Fee
Languages Spoken
English

The Roanoke City Department of Social Services can determine Cardinal Care
Medicaid eligibility. Cardinal Care Medicaid is the federally funded medical care
program for Virginia individuals who are elderly, blind, disabled, dependent children,
and pregnant women. The program offers medical coverage for doctor visits,
emergency room visits, hospitalization, prescriptions, medical supplies and
equipment, nursing home costs, and home health care. The level and scope of
coverage vary.

To be eligible, individuals must meet income and resource requirements.
Supplemental Security Income recipients are generally eligible for full coverage.

CommonHelp is the Virginia Department of Social Services' fast and easy way to
screen and apply for many benefit programs, including Medicaid application. Visit

[the CommonHelp site](#).

Service Area(s)

Roanoke City

Email

humanservices@roanokeva.gov