

## **Crisis Services and Evaluation Services**

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves people who require behavioral health, developmental disability or substance use services.

Family

No

Intake Process

Call for an intake and assessment appointment.

Intake Contact Telephone

(804) 862-8000

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

184

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Colonial Heights, Emporia, Hopewell and Petersburg, and the counties of Dinwiddie, Greenville, Prince George, Surry and Sussex.

Self Refer

Yes

District 19 Community Services Board

<http://d19csb.com/index.html>

<http://d19csb.com/services/crisis.html>

<https://www.facebook.com/district19csb/>

Main

(804) 722-4299

Toll-Free

(866) 365-2130

Phone Emergency

(866) 365-2130

20 West Bank Street

Suite 6

23803-3279 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day. 24-Hour Crisis

Hotline: (804) 862-8000. Toll-Free Crisis Hotline: (866) 365-2130. Emporia Crisis

Hotline: (434) 634-2020.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Community Living Waiver

,

Medicare

,

Veterans

,  
Tricare  
Languages Spoken  
English

,  
Call if translation is needed

District 19 Community Services Board Emergency and Evaluation Services provides crisis intervention services 24 hours a day, 365 days a year. Crisis services include assessment for psychiatric hospitalization for individuals who present a need in the Board's service area. The Emergency Services telephone number for the City of Emporia is (434) 634-2020.

Services provided include:

- 24-hour crisis intervention, assessment, and screening for emergency hospitalization, both voluntary and involuntary.
- Assessment and referral to District 19 support programs.
- Consultation and education to the general community and to groups, organizations, agencies, etc.

Service Area(s)  
Colonial Heights City

,  
Dinwiddie County

,  
Emporia City

,  
Greensville County

,  
Hopewell City

,  
Petersburg City

,  
Prince George County

,

Surry County

,

Sussex County

Email

[rtiptsis@d19csb.com](mailto:rtiptsis@d19csb.com)