

## **Medical Benefits Eligibility (Cardinal Care Medicaid), Downtown**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Income, resources and residency restrictions

Intake Process

Call the office for more information or to schedule an appointment.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

City of Richmond Department of Social Services

<https://www.rva.gov/social-services>

<https://www.rva.gov/social-services/esi-medicaid>

Main

(804) 646-7212

Toll-Free

(855) 242-8282

Marshall Plaza Building

900 East Marshall Street

23219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Medicaid is the federally funded medical care program for individuals who are elderly, blind, disabled, dependent children, and pregnant women. The program offers medical coverage for doctor visits, emergency room visits, hospitalization, prescriptions, medical supplies and equipment, nursing home costs, and home health care. The level and scope of coverage vary. Virginia Medicaid members will be part of Cardinal Care as of January 1, 2023.

To be eligible, individuals must meet income and resource requirements. Supplemental Security Income recipients are generally eligible for full coverage. Aged, blind, and disabled individuals with incomes less than 80 percent of the federal poverty level may also be eligible for full coverage. Pregnant women and children under the age of 19 may be eligible if their income is less than 133 percent of the federal poverty level. Medicare Part A recipients with income less than 120 percent of the federal poverty level may also be eligible for limited services based on income and resources.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call (804) 646-7405. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Richmond City

Email

[asksocialservices@richmondgov.com](mailto:asksocialservices@richmondgov.com)