

Homeless Intervention, Services, Shelter

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Alexandria residents; Income limit

Family

Yes

Intake Process

For all inquiries please call the Homeless Services Assessment Center (HSAC) at 703-746-5700. You may text a message to 703-346-5599.

Intake Contact Telephone

(703) 746-5700

Provider Refer

Yes

Self Refer

Yes

Alexandria Department of Community and Human Services

<https://www.alexandriava.gov/DCHS>

<https://www.alexandriava.gov/dchs/economicssupport/default.aspx?id=49636>

Main

(703) 746-5700

TTY/TTD

(703) 836-1493

2525 Mount Vernon Avenue, Unit 9

22314 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Office hours 8 am - 5 pm. Except holidays. After hours available by calling the Alexandria Community Shelter.

Fee Structure

No Fee

Languages Spoken

English

The Alexandria Homeless services provide:

- Shelters for emergency* and winter**
- Eviction Storage: furniture storage and emergency shelter referrals for eligible low-income households facing immediate eviction or foreclosure
- Transitional Housing: financial assistance and services to homeless families making the transition from the emergency shelter to permanent housing
- Crisis Child Care: childcare assistance for persons in shelters seeking employment.

*The Alexandria Community Shelter is a 64-bed emergency shelter located at 2355-B Mill Road. The shelter is owned by the City of Alexandria and operated by Volunteers of America Chesapeake. Shelter is provided for singles. For more information, call 703-746-3660.

**The Winter Hypothermia Shelter provides overnight shelter from November through March at Carpenter's Shelter and local churches. Address of Carpenter's Shelter is 5701-D Duke Street in Alexandria. This shelter also accommodates men, women and families with children. Call 703-548-7500 for more information.

The Carpenter's Shelter at 930 North Henry Street is a location that serves families experiencing homelessness. 703.746.3660. Hours are 7 p.m. - 7 a.m. daily

[Visit Transportation](#) for more information.

Bus Line: Metrobus 10 A-B-C. Subway Stop: Braddock Road.

Service Area(s)

Alexandria City