

## Tide Light Rail

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Serves the general public.

Family

Yes

Intake Contact Email

customerservice@hrtransit.org

Intake Process

Call for information or purchase a ticket at all ticket vending machines, at select retail outlets, and online.

Intake Contact Telephone

(757) 222-6100

Report Problems

Call the Agency

Self Refer

Yes

Hampton Roads Transit

<https://gohrt.com/>

<https://gohrt.com/routes/light-rail/>

<https://gohrt.com/?s=Tide%20light%20rail>

[https://twitter.com/gohrt\\_com](https://twitter.com/gohrt_com)

Main

(757) 222-6100

TTY/TTD

(757) 722-8427

Hampton Transportation Center  
2 West Pembroke Avenue  
23669 VA  
United States

Monday: 5:00 am-7:00 pm

Tuesday: 5:00 am-7:00 pm

Wednesday: 5:00 am-7:00 pm

Thursday: 5:00 am-7:00 pm

Friday: 5:00 am-7:00 pm

Saturday: 7:00 am-7:00 pm

Sunday: 8:30 am-5:00 pm

Additional Availability Comments

Hours are customer service telephone hours. Holiday hours are 9:00AM-4:00PM.

Transportation schedule hours are available on the website.

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

The Hampton Roads Transit (HRT) Light Rail in Norfolk (The Tide) extends 7.4 miles from the Eastern Virginia Medical Center complex east through downtown Norfolk to Newtown Road at the border of Virginia Beach. It is served by 11 stations and four park-and-ride lots. Parking is free. Individuals who need to access the Right of Way of the Tide Light Rail System must successfully complete Track Access Safety Training facilitated by HRT Light Rail Operations.

[Schedule](#) information, as well as [fare](#) information, can be found on the website. Tickets can be purchased at all ticket vending machines, at select retail outlets, and online. All HRT vehicles, except light rail, are equipped with electronic fare boxes. Fare boxes accept cash, coins, and GoPasses. Fare boxes and/or vehicle

operators cannot make change, so please have the exact fare when boarding. All sales are final. HRT does not give refunds on any purchases

Passengers with disabilities or Medicare card holders are eligible to ride at a discounted rate when an HRT Half Fare Identification card, Americans with Disabilities Act certification card, or a valid Medicare card and photo identification are displayed. Youth (under age 18) are eligible to ride at a discounted rate when a valid driver's license, or state-issued or current school identification card with a photo is displayed. Older adults are eligible to ride at a discounted rate when an HRT Half Fare Identification card or government-issued photo identification card with proof of age is displayed.

Service Area(s)

Norfolk City

,

Virginia Beach City

Email

[customerservice@hrtransit.org](mailto:customerservice@hrtransit.org)