

Homeless, Homelessness Prevention

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Geared for lower income families, as well as elderly and people with disabilities.

Family

Yes

Intake Process

Telephone referral; income verification. Eligible individuals must complete a preliminary application to be placed on the waiting list for assistance. Call for further eligibility requirement.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

James City County Office of Housing

<https://www.jamescitycountyva.gov/237/Housing>

<https://jamescitycountyva.gov/3817/Homelessness-Prevention-Program>

Main

(757) 259-5340

5320 Palmer Lane, Suite 1A

23188 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

James City County Housing Office does not have any rent assistance programs at this time. Application for [Section 8 vouchers](#) is closed. When the waiting list is open, the time and place will be posted in media outlets.

The Homelessness Prevention Program helps individuals who are homeless regain housing stability or prevent households from becoming homeless.

If you are homeless, please call the Homeless Crises Hotline at 1-866-750-4431 or 757-587-4202

Call the office if you are interested in housing counseling services.

Service Area(s)

James City County

Email

housing@jamescitycountyva.gov