

# **Program for Assertive Community Treatment** **(PACT)**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults diagnosed with Serious Mental Illness (SMI).

Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

Intake Contact Telephone

(540) 343-3007

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

070

Report Problems

Call the Agency

Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 343-3007

Phone Emergency

(540) 981-9351

The Burrell Center

611 McDowell Avenue

24016 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

,

Call if translation is needed

The Program for Assertive Community Treatment (PACT) offers individualized community-based treatment, rehabilitation and supports designed to meet the needs of adults with Serious Mental Illness (SMI) who often require 24-hour service availability to avoid hospitalization. Complete wrap-around services include intensive case management, psychiatric diagnosis and treatment, medication prescription, administration and monitoring, substance use services, counseling, vocational counseling and life skills training.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[hr@brbh.org](mailto:hr@brbh.org)