

## Mountain House

### Age Requirements

18 and over

Available 24/7

No

### Documents Required

Call for details

### Other Eligibility Criteria

Serves adults diagnosed with Serious Mental Illness (SMI).

### Family

Yes

### Intake Process

Call the Access Center or walk in at The Burrell Center, located at 611 McDowell Avenue, Roanoke, Virginia 24016. Children and youth may walk-in for screening without an appointment between 8:30 AM and 3:00 PM Monday through Friday. There are extended walk-in hours for children and youth intakes on Tuesdays until 4:30 PM. The children and youth entrance to the Access Center is on the left side of the main Burrell Center building, highlighted by a Children's Access Center sign. The adult entrance remains through the main Burrell doors in the center of the building.

### Intake Contact Telephone

(540) 343-3007

### Provider Refer

Yes

### Qualifications

#### Qualification Type

Licensure

#### Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

#### Qualification Number

070

### Report Problems

Call the Agency

### Residency Requirements

Serves residents of the cities of Roanoke and Salem and the counties of Botetourt, Craig and Roanoke.

Self Refer

Yes

Blue Ridge Behavioral Healthcare

<http://www.brbh.org>

Main

(540) 344-8386

Phone Emergency

(540) 981-9351

2708 Liberty Road NW

24012 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency and Crisis Services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

,

Call if translation is needed

Mountain House provides support to persons with behavioral health disorders. Services can include pre-vocational training, independent living skills, socialization and recreational activities. Education and support to families of adults with Serious Mental Illness (SMI) is provided.

Coordination and consultation for church-sponsored social clubs which provided opportunities for fun and community integration to adults with behavioral health disorders or with developmental disabilities.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[hr@brbh.org](mailto:hr@brbh.org)