Emergency Services

Age Requirements
No Age Requirement
Available 24/7
Yes
Documents Required
Call for details
Family
No
Intake Contact

Intake Process

ACCESS

Call the Emergency Services 24 Hour Crisis Toll Free Hotline.

Intake Contact Telephone

(855) 222-2046

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

100

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Cities of Buena Vista and Lexington and the Counties of Rockbridge and Bath.

Self Refer

Yes

Rockbridge Area Community Services

http://www.racsb.org

http://www.racsb.org/emergency-services

Main

(540) 463-3141 Phone Emergency (855) 222-2046

241 Greenhouse Road 24450 VA United States

Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm

Saturday: Closed Sunday: Closed

Additional Availability Comments

Emergency and crisis services are available 24 hours per day, every day.

Fee Structure Sliding Scale Fee

Call for Information Payment Method(s)

Private Pay

Private Insurance

Medicaid

Medicare

Tricare
Languages Spoken
English

Rockbridge Area Community Services (RACS) offers Emergency Services for adults, adolescents, or children experiencing a behavioral health crisis. Emergency Services can be reached by calling the 24 Hour Crisis Toll Free Hotline, at (855) 222-2046. Callers can expect to:

- speak directly with a clinician regarding any behavioral health crisis;
- receive crisis telephone intervention and develop the least restrictive plans for follow up which could include a combination of crisis phone interventions, face to face Emergency Services evaluations, referrals to additional RACS or other community referrals for crisis stabilization.

Non-emergency follow up behavioral health services in Bath County may be offered at:

Bath County Services

9232 Sam Snead Highway

Hot Springs, VA 24445

Telephone: 540-839-3162.

Fax: 540-839-3382

Service Area(s)
Bath County

Buena Vista City

Lexington City

Rockbridge County