E-Z Pass, Electronic Toll Payment, Tidewater

Age Requirements

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Open to all drivers.

Family

No

Intake Contact Email

customerservice@ezpassva.com

Intake Process

Call or walk in for assistance. Mosts services may be completed on the website.

Intake Contact Telephone

(877) 762-7824

Provider Refer

Yes

Self Refer

Yes

E-ZPass

https://www.ezpassva.com/

https://www.ezpassva.com

Main

(877) 762-7824

TTY/TTD

(800) 828-1120

Customer Service Center
PO Box 1234
24422-1234 VA
United States

Monday: 7:00 am-7:00 pm
Tuesday: 7:00 am-7:00 pm
Wednesday: 7:00 am-7:00 pm
Thursday: 7:00 am-7:00 pm
Friday: 7:00 am-7:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
Walk in centers hours vary. See program description for individual center hours.
Customer Center in Clifton Forge has hours 7am-7pm
Fee Structure
Fixed Fee
Payment Method(s)
Credit / Debit
,
Private Pay
Languages Spoken
English

E-ZPass is an automatic, electronic toll collection system that quickly and efficiently moves traffic through toll facilities in Virginia and along much of the East Coast. A motorist with an E-ZPass transponder mounted on the inside of the windshield or on the license plate can travel through E-ZPass toll lanes and the toll is automatically deducted from a pre-paid account. [Toll Roads accepting E-Z Pass](#) are available on the website.

Complete an [Application](#) online for a transponder.

Current E-ZPass States are Virginia, West Virginia, Maryland, Delaware, Pennsylvania, New Hampshire, New Jersey, New York, Ohio, Maine, Massachusetts, Indiana, and Illinois.

Customer service centers are located across the state in areas with toll roads. Visit the website for individual walk-in customer service centers information. Tidewater area sites include:

Norfolk E-ZPass Customer Service Center, 1701 Church Street, Norfolk, Virginia 23504, Hours: Monday through Friday: 9:00 am - 7 pm, Hours: Saturday: 8 am - 1 pm

Portsmouth E-ZPass Customer Service Center, 4010 Victory Blvd, Portsmouth, Virginia 23701, Hours: Monday through Friday: 9:00 am -.7 pm, Hours: Saturday: 8 am - 1 pm

Currently Closed: Chesapeake Bay Bridge-Tunnel E-ZPass Customer Service Center, 32386 Lankford Highway, Cape Charles, Virginia 23310-0111

Gloucester DMV Customer Service Center (By Appointment Only - 2348 York Crossing Drive, Hayes, Virginia 23072, Hours: Monday through Friday 9:00 am - 5 pm, Saturday: 8:00 am - 12 pm.

Currently Closed: Newport News DMV Customer Service Center, 12730 Patrick Henry Drive, Newport News, Virginia 23602

Service Area(s)
Gloucester County

,

Hampton City

,

James City County

,

Mathews County

,

Newport News City

,

Norfolk City

,

Poquoson City

,

Portsmouth City

,

Suffolk City

,

Virginia Beach City

,

Williamsburg City

Email

customerservice@ezpassva.com