Ballad Health, Russell County Hospital, Medical Financial Assistance

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Age Requirements
No Age Requirement
Available 24/7
No
Family
No
Intake Process
If you have any questions or need help completing the application, please call (423)
408-7400 or (888) 288-5174 between 8 am and 4:30 pm, Monday through Friday...
Provider Refer
Yes
Report Problems
Call the Agency
Self Refer
Yes
Ballad Health, Russell County Hospital
https://www.balladhealth.org/locations/hospitals/russell-county
https://www.balladhealth.org/patients-visitors/financial-assistance
https://www.facebook.com/BalladHealth/
https://twitter.com/BalladHealth
Main
(276) 883-8000
Toll-Free
(877) 281-5665
Phone Emergency
(276) 889-1224
Ballad Health Financial Assistance
105 West Stone Drive, Suite 6A
37660 TN
United States
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Additional Availability Comments

For questions you can call 423-408-7400 Monday-Friday 8:00 am - 4:30 pm. Fee Structure No Fee Languages Spoken English

Ballad Health recognizes that some patients with limited incomes may need financial assistance in paying hospital bills. Ballad Health has a charity program to assist qualified patients with their medical expenses.

Charity eligibility encompasses the following patients:

- Patients with Medicaid eligibility after the date of service
- Patients who are deceased with no estate
- Patients with Virginia State/Local Hospitalization (SLH) funds exhausted
- Medicaid-eligible encounters where benefit limits have been exhausted

Charity eligibility will be determined by a review of the financial assistance form, documents presented in support of the information on the form, and verification of assets. Ballad Health charity guidelines are based on the National Poverty Guidelines for the applicable year. Charity awards are not based solely on income. Unique financial circumstances are weighed and assets will be verified, and these factors can change the category of eligibility.

Everyone applying for charity assistance must complete a financial assistance form, available in English or Spanish, or by calling the Patient Accounts Department at (423) 431-1700 or toll-free (877) 281-5665 and provide supporting documentation.

Service Area(s) Abingdon City

Dickenson County

Russell County

Washington County