Medical Financial Assistance

Age Requirements

No Age Requirement

Available 24/7

No

Intake Process

For more information, call the Financial Counseling Call Center at (804) 828-0966. You can speak to one of the financial counselors from the convenience and privacy of your home. Trained certified application counselors are also available to assist you with enrolling in the Health Insurance Marketplace.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

VCU Medical Center

https://www.vcuhealth.org/locations/location-details?id=19

https://www.vcuhealth.org/locations/vcu-medical-center/billing-and-insurance/fi...

Main

(804) 828-0966

1250 East Marshall Street

23298 VA

United States

Fee Structure

No Fee

Languages Spoken

English

The VCU Health System is proud of its mission to provide quality care to all who need it. If you do not have health insurance and will have difficulty paying the bill for your care, we may be able to help. Please let us know promptly so we can find options. New Financial Assistance Policy

The VCU Health System provides financial assistance to patients based on their income, assets, and needs. In addition, we may be able to help you get free or low-cost health insurance or work with you to arrange a manageable payment plan.

Financial counselors can you help you to understand your hospital bill, apply for health coverage, renew your health coverage and update your insurance information.

Financial Assistance programs include:

- **Discounts for self-pay patients** are available with additional discounts for prompt payments
- **State-Sponsored Indigent Care Program** provides free care to patients with income below the Federal Poverty Level and a slide scale discount for patients with incomes less than 200% of the Federal Poverty Level
- [Virginia Coordinated Care Program](#) provides added care coordination for indigent patients in certain localities
- **Medicaid and FAMIS programs**, which are state insurance programs that assist with payments for medical care if an individual meets certain criteria

Service Area(s)
Chesterfield County
,
Colonial Heights City
,
Goochland County
,
Hanover County
,
Henrico County
,

Hopewell City

,

Petersburg City

,

Richmond City