

Ombudsman for Navy Medical Center Portsmouth

Age Requirements

18 and over

Available 24/7

Yes

Family

No

Intake Contact Email

NMCPombudsman@med.navy.mil

Intake Process

Call for information.

Naval Medical Center Portsmouth

<http://www.med.navy.mil/SITES/NMCP2/Pages/Default.aspx>

<http://www.med.navy.mil/sites/nmcp/SitePages/Welcome/Ombudsman.aspx>

<https://www.facebook.com/NMCPombudsmanTeam/>

Main

(757) 582-9115

620 John Paul Jones Circle

23708-2197 VA

United States

Additional Availability Comments

Ombudsman is available 24/7

Fee Structure

Fee Range

Payment Method(s)

Tricare

Languages Spoken

English

We are trained volunteers, chosen by the Commanding Officer, on call 24 hours a day, 7 days a week to support the families of service members assigned to NMCP, with an emphasis on serving the needs of families of deployed sailors. We are spouses of active duty members and understand first hand the stresses of military

life. We serve as official liaisons between the command and the families of NMCP staff. The ombudsmen assist the CO in maintaining the morale and welfare of NMCP's active duty staff members and its families.

We act as advocates for families of active duty service members. We help disseminate accurate information regarding command policies, services available and deployments. We are a confidential point of contact for families and refer them to the appropriate agency for questions, concerns, help, or intervention.

Service Area(s)

Chesapeake City

,

Norfolk City

,

Portsmouth City

,

Virginia Beach City

,

York County

Email

usn.hampton-roads.navhospporsva.list.nmcp-ombudsman@mail.mil