

## Mobility Options

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Vision Impairment

To accommodate riders, we offer:

Voice announcements

Age Requirements

18 and over

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Provides services for eligible persons of any age with a physical, developmental, or intellectual disability, or persons that are 60 years of age or older.

Family

No

Intake Process

Trip requests are accepted by telephone. Please make your requests as early as possible, but no more than 30 days in advance, and no less than seven days in advance. Requests made with less than seven days' notice may not be able to be accommodated. Additionally, if you anticipate the need to visit a pharmacy following a non-emergency medical appointment, please discuss this with the Mobility Options office when booking your trip

Intake Contact Telephone

(800) 627-2892

Provider Refer

Yes

Report Problems

Call the Agency

,

Other

Self Refer

Yes

Healthy Generations Area Agency on Aging

<https://healthygenerations.org>

<http://raaa16.org/wp-content/uploads/2015/07/INFO-GUIDE-07-10-2015.pdf>

<https://www.facebook.com/RappahannockAreaAgencyonAging/>

Main

(540) 371-3375

Toll-Free

(800) 627-2892

460 Lendall Lane

22405 VA

United States

Additional Availability Comments

Trip requests are accepted by telephone during these business hours. Administrative office hours are Monday through Friday from 8:00AM-4:30PM. Transportation hours may vary.

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

,

Private Pay

Languages Spoken

English

,

Spanish

,

French

,

Multi-Lingual

Mobility Options provides transportation to seniors and people with disabilities throughout Planning District 16. Mobility Options will match riders with existing routes and services provided by human services agencies in the region. In addition, trips are purchased by Mobility Options from private and public paratransit providers. Transportation may be available for non-emergency medical appointments, essential grocery shopping trips, and formal social or recreational programs (excluding Healthy Generations Senior Cafes).

Mobility Options provides between two to three trips a month for an individual on a first come first serve basis. Special considerations are made for trip requests to places of employment, training, or education. Alternative sources such as public transit or a Medicaid transportation benefit should be used before making a Trip Request.

View [Mobility Options Transportation Guide](#).

Mobility Options has limited resources to provide direct door-to-door service. General door-to-door services hours are Monday – Friday, 5:00 AM – 5:00 PM. Interested users are encouraged to call to request door-to-door service well in advance of their appointment date but no more than 30 days in advance.

Service Area(s)

Caroline County

,

Fredericksburg City

,

King George County

,

Spotsylvania County

,

Stafford County