## **Botetourt County Van Service, Medical**

We can accommodate riders with: Guide Animals

Hearing Impairment

,

Manual wheelchairs

Personal Care Attendants

Powered wheelchairs

**Vision Impairment** To accommodate riders, we offer: Lift equipped vehicle(s) Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria 55 years and older, living independently (not in nursing home or assisted living), may have a disability Intake Contact Staff Intake Contact Email recreation@botetourt.org **Intake Process** Call for an application. Intake Contact Telephone (540) 928-2130 **Provider Refer** Yes **Report Problems** 

Call the Agency **Residency Requirements** Serves residents of Botetourt County. Self Refer Yes **Botetourt County Recreation** https://botetourtva.gov/living-in-botetourt/recreation-facilities/ https://www.botetourtva.gov/recreation/documents/van\_policy\_1014.pdf https://www.botetourtva.gov/recreation/documents/van policy 1014.pdf Main (540) 589-4097 16 East Main Street, Box 4 24090 VA **United States** Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Fixed Fee Payment Method(s)

Private Pay Languages Spoken English

The primary mission of the Botetourt County Van Service is to provide transportation for Botetourt County individuals to and from essential appointments. The secondary mission is to make socialization opportunities available to seniors by offering one out-of-town trip per month per area, within an approved distance and time.

Qualifying van riders are Botetourt County residents that meet one or more of the following criteria: van riders must live in their own homes and not reside in a nursing or assisted living facility; persons 55 years of age and older; individuals that have a

diagnosed qualified mental or physical disability; a person with a disability must be accompanied by an able-bodied caregiver; legally blind individuals with a service animal and able-bodied caregiver.

Qualifying transportation needs include: doctor appointments including but not limited to: medical, dental, vision, and physical therapy; pharmacies for prescription pick up; grocery stores; banks or credit unions for personal banking transactions; personal care appointments; post office; visitation appointments.

The out-of-town scheduled trip per month (per area Buchanan, Blue Ridge, Fincastle, Cloverdale, Troutville, and Eagle Rock) is for individuals 55 and older who are physically able to enter and exit the van independently.

Service Area(s) Botetourt County Email recreation@botetourtva.gov