

## **Taxi Alternative through Smart Phone App,** **Roanoke-Blacksburg**

Age Requirements

18 and over

Available 24/7

Yes

Intake Process

Search for a ride on the phone app.

Provider Refer

Yes

Report Problems

Other

Self Refer

Yes

Uber

<https://www.uber.com/>

<https://www.uber.com/cities/roanoke>

(Smart Phone App via the Internet)

United States

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

Languages Spoken

English

Uber is a taxi alternative. Uber users in Blacksburg, Charlottesville, Harrisonburg, Hampton Roads, Roanoke, Richmond and Washington DC can request and pay for rides through an app on their smartphones, using iPhone, Android, or BlackBerry apps. A map on their phone screen shows the exact location of Uber cars and how long it will take for a driver to pick them up. Drivers use their own cars to transport people.

Riders can use Uber 24 hours a day. Riders open the app when they are ready to ride and Uber connects them to a driver nearby. No reservations are required with Uber and there is no dispatcher to call. When heading to the airport and wanting to ensure a timely pickup, Riders should open the app 10 to 15 minutes before they normally would. This practice will help riders know the current Estimated Time of Arrivals (ETAs) in your city. Riders track the driver's progress to their location. Riders can be notified when the driver arrives, so they can wait comfortably indoors.

Uber drivers are independent contractors. A rigorous screening process is done for each driver.

Visit the [Help Center](#) for more information or [www.uber.com/cities](http://www.uber.com/cities) to find out the offerings in your city.

Service Area(s)

Abingdon City

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Amherst County

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Appomattox County

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Bath County

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Bedford County

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Botetourt County

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Bristol City

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Buchanan County

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Campbell County

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Danville City

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Floyd County

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Galax City

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Giles County

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Lee County

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Martinsville City

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Montgomery County

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Norton City

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Pulaski County

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Radford City

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Roanoke City

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Roanoke County

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Russell County

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Salem City

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Scott County

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Smyth County

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Washington County

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Wise County

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Wythe County