## Home Care, Case Management and Medical Social Services, New River Valley

Age Requirements No Age Requirement Family

No

**Intake Process** 

Call for information

Provider Refer

Yes

Qualifications

**Qualification Type** 

Licensure

**Qualification Entity** 

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

**Qualification Type** 

Certification

**Qualification Entity** 

Medicaid

**Report Problems** 

Call the Agency

**Carilion Clinic** 

http://www.carilionclinic.org

Main

(540) 633-9330

Toll-Free

(800) 964-9300

701 Randolph Street

24141 VA

**United States** 

Fee Structure

Fee Range

Payment Method(s)

```
Private Pay
,
Private Insurance
,
Medicaid
,
Medicare
Languages Spoken
English
```

Carilion Clinic Home Care in Radford has Medical Social Workers or Case Managers available to assist patients and their families with the social, emotional and financial issues related to their healthcare needs. Social worker acts as liaison with medical staff regarding the plan of care, discharge planning, education, emotional support and counseling related to patient's condition.

Case managers may be involved with those with mental health needs, guardianship issues as well as those brought to the hospital due to circumstances resulting from trauma or crisis. May also provide counseling for the patient and the family to assist with solving problems which are preventing successful medical treatment.

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701 Randolph Street
Service Area(s)
Carroll County
,
Floyd County
,
Giles County
,
Montgomery County
,
Pulaski County
,
Radford City
,
Wythe County
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