

# Carilion Franklin Memorial Hospital

Age Requirements

No Age Requirement

Available 24/7

Yes

Intake Process

Walk in ER; call for information; visit the website for information.

Provider Refer

Yes

Qualifications

Qualification Type

Accreditation

Qualification Entity

Joint Commission on the Accreditation of Healthcare Organizations

Qualification Number

HCO ID: 6393

Report Problems

Call the Agency

Self Refer

Yes

Carilion Clinic

<http://www.carilionclinic.org>

<https://www.carilionclinic.org/locations/carilion-franklin-memorial-hospital>

Main

(540) 483-5277

Toll-Free

(800) 422-8482

390 South Main Street

24151 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

,  
Private Insurance

,  
Medicaid

,  
Medicare

Languages Spoken  
English

Carilion Franklin Memorial Hospital is a 37-bed community hospital located in Rocky Mount, Virginia. The hospital offers a wide range of medical and surgical services, including obstetrics, imaging services, rehabilitation, cardiac care, respiratory care, and convenient outpatient and emergency department services. The hospital admits over 2100 acute patients and treats over 26,000 Emergency Room patients each year.

To apply for financial assistance, please the complete the [Financial Needs Assessment Questionnaire](#).

Carilion uses the federal poverty guidelines (FPG) published and updated yearly in the federal register along with a financial needs assessment questionnaire (FNAQ, as developed by Carilion) to determine eligibility. Together, the family income, number of family members living on that income, and equity in real property are pertinent factors in determining how much, in the sole judgment of Carilion, a patient is reasonably able to pay for services. Patients with family income up to 400 percent of FPG with no more than \$100,000 equity in real property are eligible for a financial assistance discount.

All patients who are able will be expected to pay for their own healthcare services to avoid shifting the burden for their care to other patients and the general public.

The financial assistance policy should have no impact on the collection policies and practices with regard to those balances that do not qualify for financial assistance. Failure to honor payment arrangements on amounts exceeding the financial assistance adjustment may result in the total financial assistance being revoked.

- See more at: <http://www.carilionclinic.org/billing/charity-care#sthash.l6GENPHq.dpuf>

Carilion Clinic is committed to providing quality healthcare to all, regardless of their ability to pay. The [Financial Assistance Policy](#) is designed to allow relief of all or part of the charges that exceed a patient's reasonable ability to pay.

To apply for financial assistance, please the complete the [Financial Needs Assessment Questionnaire](#).

Service Area(s)

Franklin County

,

Henry County

,

Martinsville City

,

Patrick County