

## Carilion Mental Health - New River Valley

### Age Requirements

18 and over

Available 24/7

Yes

### Documents Required

Call for details

### Other Eligibility Criteria

The facility serves adults who need behavioral health or substance use services.

### Family

Yes

### Intake Process

Call for an assessment. CONNECT is a confidential, 24-hour emergency evaluation and referral service provided by Carilion Clinic to members of our community. CONNECT is staffed by psychiatric nurses and clinical social workers trained to help people access psychiatric and behavioral medicine support. CONNECT Services are available 24 hours every day for emergency evaluation and referrals by calling (540) 981-8181 or (800) 284-8898. CONNECT can perform emergency mental health evaluations at Carilion New River Valley Medical Center during normal business hours and at Carilion Roanoke Memorial Hospital 24 hours a day.

### Intake Contact Telephone

(800) 284-8898

### Provider Refer

Yes

### Report Problems

Call the Agency

### Self Refer

Yes

Carilion Clinic

<http://www.carilionclinic.org>

### Main

(540) 731-2000

### Toll-Free

(800) 422-8482

### Phone Emergency

(800) 284-8898

2900 Lamb Circle  
24073 VA  
United States

Additional Availability Comments

Inpatient visiting hours are 5:30 PM to 6:30 PM.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

Carilion Mental Health - New River Valley is a 36-bed facility on the Carilion New River Valley Medical Center campus is staffed by psychiatrists, nurse practitioners and therapists who offer inpatient and outpatient treatment treat for adult patients in a comfortable and secure environment. Treatment plans may include group, family and individual sessions. Inpatient programs include individual therapy, medication and group activities including cognitive and behavioral skills, skill-building and education groups.

Service Area(s)

Alleghany County

,

Botetourt County

,

Carroll County

,

Covington City

,

Craig County

,

Floyd County

,

Galax City

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

,

Roanoke City

,

Roanoke County

,

Salem City

,

Wythe County