

# Medical Financial Assistance, Sentara Careplex Hospital

Available 24/7

No

Other Eligibility Criteria

Income restrictions

Family

No

Intake Process

Please contact a Sentara representative. Visit the website; complete application.

Provider Refer

Yes

Self Refer

Yes

Sentara Medical Group

[http://www.sentara.com/PatientVisitorInfo/HospitalBilling/Pages/financial\\_assis...](http://www.sentara.com/PatientVisitorInfo/HospitalBilling/Pages/financial_assis...)

Main

(757) 233-4600

3000 Coliseum Drive

23666 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Sentara offers financial assistance programs to patients who qualify. These programs include charity, assistance with Medicaid eligibility and uninsured discounts. All assistance programs are based on family size, income and other resources.

We will also help you arrange a reasonable payment plan. If you have trouble paying your bill, it is important that you tell us. The government requires that hospitals bill all patients for services and make appropriate attempts to collect. If you ignore your hospital bill, it may go to a collection agency and could affect your credit.

Sentara also participates in a number of financial assistance programs. These programs were designed to assist our patients in resolving their financial obligations for hospital services. Call the number on your statement for details on eligibility requirements or to learn more about the programs listed below:

[Sentara Charity Program](#) (English and Spanish)

[Sentara Uninsured Patient Discount Program](#)

Service Area(s)

Hampton City

,

Newport News City

,

Poquoson City

,

York County