

Intensive Case Management, Children and Adolescents

Age Requirements

5-22

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Process

Call the Service Enrollment Unit for an assessment.

Intake Contact Telephone

(855) 426-5263

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Report Problems

Call the Agency

Self Refer

Yes

Highlands Community Services

<http://highlandscsb.org>

Main

(276) 525-1550

Toll-Free

(855) 426-5263

Phone Emergency

(866) 589-0269

102 Oakview Avenue
24201 VA
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Tricare

Languages Spoken

English

Highlands Community Services' Intensive Case Management (ICM) provides and coordinates quality treatment services in the home and community setting to children and adolescents who are seriously emotionally disturbed (SED) or at risk of being SED. In Highlands Community Services' continuum of care, Intensive Case Management bridges the critical gap between regular Care Coordination Services and In-Home Family Therapy by providing a moderate intensity and frequency of services that provide both support and accountability for parents who wish to receive effective community services for their at-risk or child who is seriously emotionally disturbed.

Crisis Telephone Contacts:

Monday through Friday from 8:30am-5:00pm: Call (276) 525-1550;

After Hours, Holidays, and Weekends: Call (276) 645-7400 for Central Dispatch in Bristol or (276) 676-6277 for Central Dispatch in Washington County;

Life-Threatening Emergency: Call 911.

Service Area(s)

Abingdon City

,

Bristol City

,

Washington County