Child and Adolescent Care Coordination

Age Requirements 0-5 , 5-22 Available 24/7 No **Documents Required** Call for details Family No **Intake Process** Call the Service Enrollment Unit for an assessment. Intake Contact Telephone (855) 426-5263 Provider Refer Yes Qualifications Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) **Oualification Number** 165 **Report Problems** Call the Agency Self Refer Yes **Highlands Community Services** http://highlandscsb.org Main (276) 645-4700 Toll-Free (855) 426-5263 Phone Emergency

(866) 589-0269

Oakview Children's Services 102 Oakview Avenue 24201 VA **United States** Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Crisis services are available 24 hours per day, every day. Fee Structure Call for Information Payment Method(s) Private Pay **Private Insurance** Medicaid Medicare Tricare Languages Spoken English

Highlands Community Services' Child and Adolescent Care Coordination Services improve the well being of children and adolescents, who are seriously emotionally disturbed or at-risk, and their families in Bristol and Washington County, Virginia by assessing their needs and monitoring, linking, and coordinating the appropriate services to meet those needs. The Care Coordinator assists families in maintaining their child or adolescent with emotional disturbance in the home by securing community services to meet the family's and child's needs. The Care Coordinator assumes an aggressive outreach role. This includes the minimum of monthly contact with the family and youth to insure that services are being effectively provided.

Crisis Telephone Contacts:

Monday through Friday from 8:30am-5:00pm: Call (276) 525-1550;

After Hours, Holidays, and Weekends: Call (276) 645-7400 for Central Dispatch in Bristol or (276) 676-6277 for Central Dispatch in Washington County;

Life Threatening Emergency: Call 911.

Service Area(s) Abingdon City

Bristol City

Washington County