

Behavioral Health Case Management Services, Adults

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults with behavioral health disorders.

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(540) 961-8300

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

053

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org>

<http://www.nrvcs.org/mental-health-services-adults>

<http://www.facebook.com/nrvcofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 961-8300

Phone Emergency

(540) 961-8400

700 University City Boulevard

24060 VA

United States

Monday: 8:30 am-9:00 pm

Tuesday: 8:30 am-8:30 pm

Wednesday: 8:30 am-6:30 pm

Thursday: 8:30 am-9:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

New River Valley Community Services offers Adult Behavioral Health Case Management Services to individuals who show evidence of severe and recurrent disability resulting from a behavioral health disorder. The disability must result in functional limitations in major life activities and individuals must be expected to require services for an extended period of time or must have undergone psychiatric treatment more intensive than outpatient services on more than one occasion.

The primary goal of case management is to help individuals maintain stability and placement within the community. Case managers assess the individual's specific

psychiatric and physical healthcare needs, in order to better connect them with available resources and supports.

Once an Individual Service Plan (ISP) has been implemented, case managers meet with the individual monthly to review services, goals, objectives and assess for any changes in needs. The Plan is person centered and is reviewed quarterly to ensure that ongoing needs are being addressed appropriately.

Case management services can be provided within the client's community, home and the behavioral health clinic.

Service Area(s)

Floyd County

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Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

info@nrvc.org