

## Case Management, Children and Adolescents

Age Requirements

0-5

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5-22

Available 24/7

No

Documents Required

Picture ID

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Income verification

Other Eligibility Criteria

Serves children and adolescents younger than age 18 who need behavioral health services.

Intake Contact

Client Services

Intake Process

Call the Client Services Department to request an intake appointment or come in person to the main office on Monday, Tuesday or Thursday from 8:00 AM to 3:00 PM and request an appointment. An intake appointment will be scheduled the same day or at your earliest convenience. Some children's services may be scheduled over the phone. Bring your identification, insurance or financial information. A videophone is available by calling (540) 416-0115.

Intake Contact Telephone

(540) 887-3200

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

105

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Counties of Augusta and Highland and the Cities of Staunton and Waynesboro.

Self Refer

Yes

Valley Community Services Board

<https://www.MyValleyCSB.org>

<http://www.myvalleycsb.org/mental-health>

<https://www.facebook.com/Valley-Community-Services-Board-139158496132439/>

Main

(540) 887-3200

Toll-Free

(866) 274-7475

Phone Emergency

(540) 885-0866

85 Sangers Lane

24401 VA

United States

Monday: 8:00 am-7:30 pm

Tuesday: 8:00 am-7:30 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-7:30 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day by calling (540) 885-0866, (540) 943-1590 or (866) 274-7475. The Walk-In Clinic hours are Monday, Tuesday and Thursday from 8:15 AM until 10:00 AM and Wednesday and Friday from 1:45 PM until 3:30 PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

,  
Community Living Waiver

,  
Medicare

,  
Tricare

Languages Spoken  
English

Valley Community Services Board (VCSB) offers the Child Case Management program, The program provides comprehensive case management services to children and adolescents. Children in the program have social, emotional or behavioral problems that interfere with their ability to function at school, home or in the community.

Case managers assist children, adolescents and their families with accessing medical, psychiatric, social, emotional, vocational and other supports essential to meeting their basic needs. Service components of case management include:

- assessing clinical needs,
- referring and linking to related service providers,
- monitoring services,
- supporting the child and family through the process.

Service Area(s)  
Augusta County

,  
Highland County

,  
Staunton City

,  
Waynesboro City