

Children's Crisis Services (CCS)

Age Requirements

0-5

,

6-12

,

13-21

Available 24/7

Yes

Documents Required

Picture ID

,

Income verification

Other Eligibility Criteria

Serves children and adolescents, younger than age 18, experiencing a behavioral health crisis.

Intake Contact

Crisis Emergency Services

Intake Process

Call the Client Services Department to request an intake appointment or come in person to the main office on Monday, Tuesday or Thursday from 8:00 AM to 3:00 PM and request an appointment. An intake appointment will be scheduled the same day or at your earliest convenience. Some children's services may be scheduled over the phone. Bring your identification, insurance or financial information. A videophone is available by calling (540) 416-0115.

Intake Contact Telephone

(540) 885-0866

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

105

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Counties of Augusta and Highland and the Cities of Staunton and Waynesboro.

Self Refer

Yes

Valley Community Services Board

<https://www.MyValleyCSB.org>

<https://www.myvalleycsb.org/emergency-services-2>

<https://www.facebook.com/Valley-Community-Services-Board-139158496132439/>

Main

(540) 887-3200

Toll-Free

(866) 274-7475

Phone Emergency

(540) 885-0866

85 Sangers Lane

24401 VA

United States

Monday: 8:30 am-7:30 pm

Tuesday: 8:30 am-7:30 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-7:30 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day by calling (540) 885-0866, (540) 943-1590 or (866) 274-7475. The Walk-In Clinic hours are Monday, Tuesday and Thursday from 8:15 AM until 10:00 AM and Wednesday and Friday from 1:45 PM until 3:30 PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

,

Community Living Waiver

,

Medicare

,

Tricare

Languages Spoken

English

Valley Community Services Board offers Children's Crisis Services (CCS), The service is a short-term, goal-oriented program that provides flexible hours to fit a family's schedule. After entering Children's Crisis Services, parents and their child will work with CCS providers to develop a treatment plan outlining goals for services. CCS providers will offer support to address the current crisis situation and complete referrals for parents and children to receive ongoing supports after completion of Children's Crisis Services.

Service Area(s)

Augusta County

,

Highland County

,

Staunton City

,

Waynesboro City