

Crisis Intervention

Age Requirements

18 and over

Available 24/7

Yes

Other Eligibility Criteria

Veterans

Intake Process

Call the office, text, or chat on the website.

Intake Contact Telephone

(800) 273-8255 x1

Report Problems

Call the Agency

Richmond VA Medical Center

<http://www.richmond.va.gov/>

<https://www.veteranscrisisline.net/>

Main

(804) 675-5000

Phone Emergency

(800) 273-8255 x1

Richmond VA Medical Center

1201 Broad Rock Boulevard

Dept of Veterans Affairs

23249 VA

United States

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

Fee Structure

No Fee

Languages Spoken

English

Effective January 17, 2023, veterans in acute suicidal crisis will be able to go to any VA or non-VA health care facility for emergency health care at no cost including inpatient or crisis residential care for up to 30 days and outpatient care for up to 90 days. Veterans do not need to be enrolled in the VA system to use this benefit. [Visit the website](#) for more information. During this time, VHA and the Veterans Benefits Administration will work together to determine if the mental health condition is a result of a service-related injury, making the service member eligible for ongoing coverage for that condition.

Veterans in crisis should call the Veterans Crisis Line at 800-273-8255 (press 1), or text 838255. [Online chat is available on the website.](#)

Service Area(s)

Charlottesville City

,

Chesterfield County

,

Colonial Heights City

,

Emporia City

,

Fredericksburg City

,

Greensville County

,

Henrico County

,

Richmond City

,

Spotsylvania County