

Programs of Assertive Community Treatment (PACT)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults with persistent and severe behavioral health disorders.

Intake Process

Visit the website for information. Call for an assessment. Admission forms are available on the website.

Intake Contact Telephone

(804) 727-8515

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

099

Qualification Type

Certification

Qualification Entity

Commission on Accreditation of Rehabilitation Facilities (CARF)

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in Henrico, Charles City and New Kent counties.

Self Refer

Yes

Henrico Area Mental Health and Developmental Services

<https://henrico.us/mhds/>

<http://henrico.us/services/adult-mental-health-recovery-services-2/>

<https://www.facebook.com/henricova>

Main

(804) 727-8500

Phone Emergency

(804) 727-8484

TTY/TTD

(804) 727-8496

Woodman Road Center

10299 Woodman Road

23060 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

Henrico Area Mental Health and Developmental Services (HAMHDS) offers the Program of Assertive Community Treatment (PACT). PACT is a service delivery model intended to decrease the time persons with severe and persistent behavioral health disorder spend in hospitals and to facilitate community living. The team provides intensive case management, rehabilitation and support services, education about disorders, medication, coordination of medical and psychiatric services, assistance with daily and community living skills and social and recreational support in an integrated team approach.

The ratio of consumers served to team staff is no greater than 10:1. Staff are available 24 hours per day, seven days per week.

The principles that underlie the model are:

- A multi-disciplinary team approach where different work together in a team format.
- A mobile approach where consumers are served in their homes and communities.
- A heavy emphasis on the medical and psychiatric aspect of care.
- An ability to have frequent contact with consumers based on their needs, including responding to crises.
- A strong employment or employment preparation emphasis.
- Continuity of Care.
- Intensive outreach even if the person with behavioral health disorder is resistant to treatment.

Services may be available at several locations.

Charles City and New Kent Counties:

- Intake: (804)727-8970,
- Emergency: (877)264-8484.

Service Area(s)

Charles City County

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Henrico County

,

New Kent County