

# Transportation Administration and Scheduling

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

Voice announcements

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Serves older adults age 60 and older and seniors with disabilities. Must not be eligible for Medicaid transportation, be unable to access public transit, and be unable to afford private transportation.

Intake Process

Detailed information regarding a scheduled appointment must be provided and appointments must be scheduled Monday – Friday between 9:00 am and 2:30 pm

Provider Refer

No

Report Problems

Call the Agency

Residency Requirements

Serves residents of Hampton, Newport News, Poquoson, and York County

Self Refer

No

Peninsula Agency on Aging

<http://www.paainc.org/>

<https://paainc.org/transportation/>

Main

(757) 873-0541

739 Thimble Shoals Boulevard, Suite 1006

23606 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Peninsula Agency on Aging (PAA) offers transportation programs. PAA provides non-emergency medical transportation for older adults, aged 60 and older, including seniors with disabilities. Transportation is provided to doctor appointments, dental appointments, mental health appointments, dialysis, physical therapy, and more.

Transportation is available to adult daycare centers and PAA-sponsored activities. Rides are qualified based on the customer's age and other criteria.

Newport News, Hampton, Poquoson, or York County area, call (757) 873-0541. Office hours are Monday-Friday, 8:30 am - 5:00 pm.

Williamsburg and James City County area RIDES Program, call (757) 345-6166. Office hours are Monday-Friday, 8:00 am - 3:00 pm

Volunteer drivers are needed.

Service Area(s)

Hampton City

,

James City County

,

Newport News City

,

Poquoson City

,

Williamsburg City

,

York County

Email

[information@paainc.org](mailto:information@paainc.org)