

## Accessible Medical Transportation

We can accommodate riders with:

Escorts (with paid fare)

,

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Vision Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,

Voice announcements

Age Requirements

18 and over

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Provides emergency mental health coverage to former service members with other-than-honorable (OTH) administrative discharges and with honorable discharges.

Intake Process

Call the social work department for an eligibility determination. Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

Intake Contact Telephone

(540) 982-2463 x23573

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Salem VA Medical Center (VAMC)

<https://www.va.gov/salem-health-care/>

Main

(540) 982-2463

Toll-Free

(800) 698-2411

Phone Emergency

(800) 273-8255 x1

1970 Roanoke Boulevard

24153 VA

United States

Monday: 7:45 am-4:30 pm

Tuesday: 7:45 am-4:30 pm

Wednesday: 7:45 am-4:30 pm

Thursday: 7:45 am-4:30 pm

Friday: 7:45 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

Fee Structure

Call for Information

Languages Spoken

English

The Veteran's Administration (VA) Veterans Transportation Program (VTP) offers veterans many travel solutions to and from their VA healthcare facilities. This program offers these services at little or no costs to eligible veterans through the following services:

Beneficiary Travel (BT);

Veterans Transportation Service (VTS);

## Highly Rural Transportation Grants (HRTG).

By meeting eligibility income and ability requirements, veterans are either transported or reimbursed for mileage if their VA appointment is approved. If determined to be medically necessary, wheelchair and stretcher transportation is available.

A fixed-route bus transportation service is also available between VA clinic locations in Wytheville, Danville, Lynchburg, and Staunton. The bus holds 32 passengers and allows caregivers to ride with the veteran.

### Service Area(s)

Alleghany County

,

Bedford County

,

Bland County

,

Botetourt County

,

Carroll County

,

Craig County

,

Danville City

,

Floyd County

,

Franklin County

,

Galax City

,

Giles County

,

Henry County

,

Montgomery County

,

Patrick County

,

Pulaski County

,

Roanoke City

,

Roanoke County

,

Rockbridge County

,

Salem City

,

Tazewell County

,

Wythe County